



CERTIFICATE OF COMPLIANCE

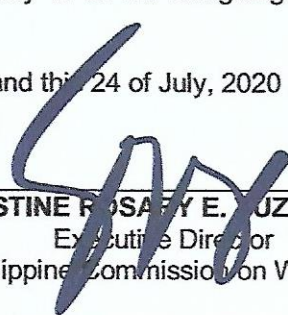
Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **KRISTINE ROSARY E. YUZON-CHAVES**, Filipino, of legal age, Executive Director of the Philippine Commission on Women, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Philippine Commission on Women has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

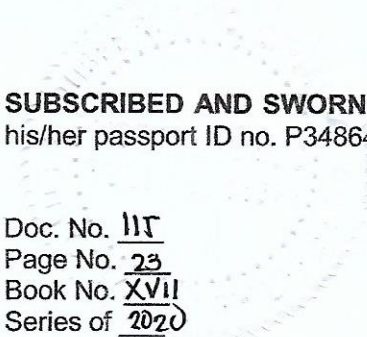
This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 24 of July, 2020 in Manila, Philippines.



ATTY. KRISTINE ROSARY E. YUZON-CHAVES
Executive Director
Philippine Commission on Women

SUBSCRIBED AND SWORN to before me this 24 of July, 2020 in Manila, Philippines, with affiant exhibiting to me his/her passport ID no. P3486454A issued on 24th of June 2017 at DFA, Cagayan de Oro.


ATTY. NOTARY PUBLIC / ADMINISTERING OFFICER
Notary Public - City of Manila
Commission No. 2020-008 Valid Until 31 Dec 2021
Roll of Attorney No. 68579
IBP Lifetime No. 018821/17 Jan 2018, IBP Manila
Tin # 203-269-146-000/PTR No. 9129951/03 Jan 2020
MCLE Compliance No.: VI-0018305 Valid 14 Apr 2022
1560-B Diamante St., San Andres Bukid, Manila
Cell No. 09158787188

Doc. No. 117
Page No. 23
Book No. XVII
Series of 2020