

OFFICE OF THE PRESIDENT PHILIPPINE COMMISSION ON WOMEN

'National Machinery for Gender Equality and Women's Empowerment"

CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, EMMELINE L. VERZOSA, Filipino, of legal age, Executive Director of the Philippine Commission on Women (PCW), being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- 1. The Philippine Commission on Women (PCW) has established its service standards known as the Citizen's Charter that enumerates the following:
 - Vision and mission of the agency; a.
 - Frontline services offered; b.
 - Step-by-step procedures in availing of frontline services; c.
 - Employee responsible for each step; d.
 - Time needed to complete the procedures; e.
 - f. Amount of fees;
 - Required documents; and
 - Procedures for filing complaints;
- The Citizen's Charter is posted as information billboards in the service offices of the Philippine Commission on Women (PCW) that deliver frontline services;
- The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices;
- The Citizen's Charter is published, written in English and is in the process of being translated to Filipino. Our clients are government agencies, non-government organizations, women, and students;
- That the Citizen's Charter is uploaded in the PCW's website: http://www.pcw.gov.ph. and accessible to the public; and
- That since the Citizen's Charter was just prepared and published on December 12, 2012, the review will be done next year (2014), 2 years after this was prepared.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hands this 27th day of November, 2013 in the City of Manila, Philippines.

EMMELINE L. VÉRZOSA

Executive)Director

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SUBSCRIBED AND SWORN to before me this 28th day of November, 2013 in the City of Manila, Philippines, with affiant exhibiting to me her Passport No. OF0013902 issued on November 10, 2009 at the DFA, City of Manila, Philippines.

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